



UNIVERSIDADE DA BEIRA INTERIOR
Covilhã | Portugal

Building Quality Assurance at UBI

Isabel Cunha

Institutional Quality Assurance Coordinator

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UBI
Covilhã
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Summary

1. University of Beira Interior
2. Quality Office
3. Internal Quality Assurance System
4. Conclusions



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1. UBI in a nutshell



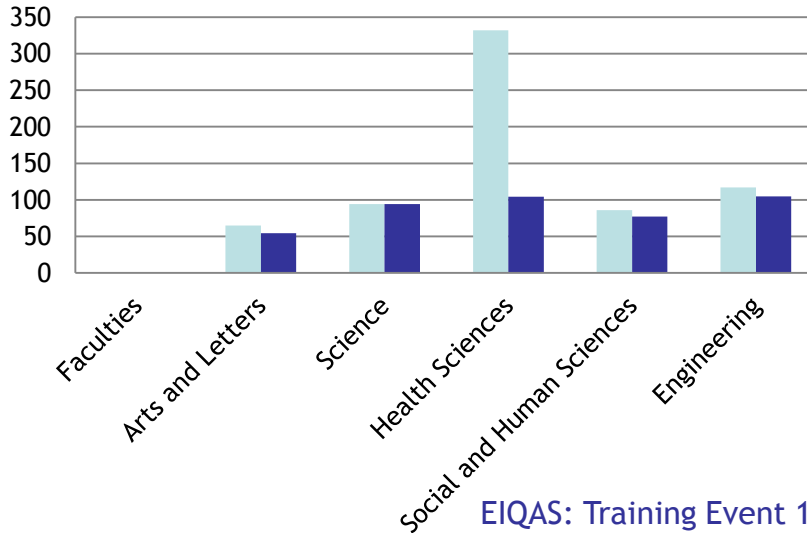
- Portuguese public higher education institution
- Five faculties: Science, Engineering, Social and Human Sciences, Arts and Letters, Health Sciences
- 1st cycle, Integrated Master, 2nd cycle, 3rd cycle and lifelong learning programmes
- ca. 7000 students and 698 teaching staff



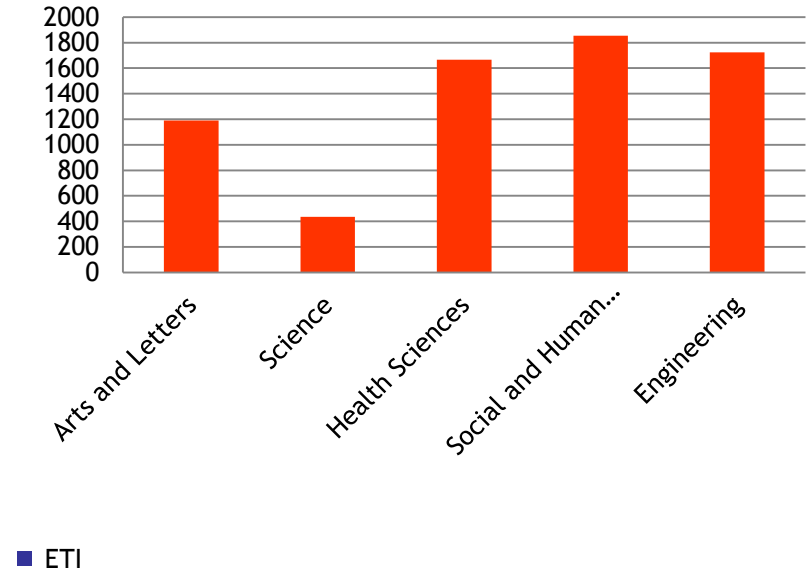
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	Total	ETI
	1.022	762,3
Teaching Staff	694	434,3
Other Staff	327	327,0

Teachers



Students



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2. Quality Office

- Created in 2009
- Central structure reporting to the rectoral team
- Committed with:
 - Institutional evaluation
 - Accreditation of programmes
 - Quality of teaching and learning
 - Internal quality assurance system



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3. Internal Quality Assurance System

- Prior to 2009
 - Assessment of programmes by CRUP- (~1995-1999) and government-led initiatives (~2001-2005) - CNAVES
 - Some compliance with ESG (Part 1)
 - Institutional Evaluation Programme (IEP) by the European University Association (EUA) in 2007/08
 - Compliance of (some) services with ISO 9001:2000



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3. Internal Quality Assurance System

- **After 2009**
 - Significant compliance with ESG (Part 1)
 - Creation of the Quality Office
 - A more clear design of IQAS evolving Scientific Councils, Pedagogical Councils, Faculties Quality Commissions, Course Commissions, ...
 - IEP Follow-up Report in 2011/12
 - Assessment/accreditation of programmes by the Portuguese Agency for Assessment and Accreditation of Higher Education - A3ES)
 - Compliance of (nearly all) services with ISO 9001:2008



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3. Internal Quality Assurance System

- Current status
 - Implementing full compliance with the ESG (Part 1)
 - e.g. good practice “Public Information about Programmes” - *Providing all relevant information on one page - the one-stop-shop*
 - Reviewing the information system
 - Assessment/accreditation of programmes by A3ES
 - Rethinking ISO 9001:2008 compliance



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3. Internal Quality Assurance System

- Short-time prospects
 - Streamlining the information system
 - Accreditation of the Internal Quality Assurance System by A3ES



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4. Conclusions

- Final remarks
 - Have the ESG been embedded in our quality assurance practices?
 - Have the ESG been given the required visibility in our quality assurance system?

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Thank you!